

FRONTIER COMMUNICATIONS ONLINE AND LONG DISTANCE INC.
Kenneth Mason, Vice President
180 S. Clinton Ave.
Rochester, NY 14646

Price List No. 1
First Revised Title Page
Cancels original Title Page

Issue Date: November 20, 2016

Effective Date: November 20, 2016

Interstate Common Carrier Service

Regulations and Rates

of

FRONTIER COMMUNICATIONS ONLINE AND LONG DISTANCE INC.

This Domestic Informational Price List (DIPL or Price List) contains the rates terms and conditions applicable to the provision of services described herein by the Issuing Carrier, hereinafter referred to as Carrier, Company or Frontier Communications Online and Long Distance Inc.

They are terms and conditions that will initially apply to customers without other contractual arrangements. Customers with preexisting contractual arrangements will continue to be provided with service pursuant to those contracts. The Carrier reserves the right to modify these provisions on a prospective basis and to provide service under such modified provisions. Customers will be given notice of such modifications through mailings, publications or other processes.

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Original Page 2

Issue Date: June 30, 2010

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OTHER CARRIERS

None

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

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EXPLANATION OF SYMBOLS AND ABBREVIATIONS

SYMBOLS

- (C) To signify a changed regulation.
- (D) To signify a discontinued rate or regulation.
- (I) To signify an increase.
- (M) To signify material relocated from or to another part of tariff schedule without change.
- (N) To signify a new rate or regulation.
- (R) To signify a reduction.
- (S) To signify reissued material.
- (T) To signify a change in text but no change in rate or regulation.
- (Z) To signify a correction.

ABBREVIATIONS

- ISDN - Integrated Services Digital Network
- LEC - Local Exchange Company
- LDMTS - Long Distance Message Telecommunications Service
- PBX - Private Branch Exchange

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SECTION 1 - DEFINITIONS

The following definitions are applicable to this tariff:

Access Line - A local channel for voice, data, or video communications which connects the Customer location to a location of the Company or its underlying carrier or service provider.

Account - The Customer who has agreed, orally or in writing, to honor the terms of service established by the Company. An Account may have more than one service or telephone number and/or telephone numbers billed to the same Customer address. An Account may include multiple locations for the same Customer.

Aggregator - Any person or other legal entity that may be a Customer and, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for interstate telephone calls using a provider of operator services.

Authorization Code - A pre-defined series of numbers to be dialed by the Customer upon access to the Company's system to identify the caller and validate the caller's authorization to use the services provided and to identify the Customer for billing purposes.. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code. An example of an Authorization Code is a calling card account number and personal identification number.

Business Customer - For the purpose of this tariff, a Business Customer is a Customer of the Company whose primary use of the Company's service is for business purposes. A Business Customer is also a Customer who accesses the Company's service using an access line that has been assigned a business class of service by the local service provider.

Calling Card Call - A Calling Card Call is an operator assisted or automated call placed by a Customer where the call charges are billed to a local telephone company issued authorization code rather than to the originating or terminating telephone number.

Carrier Identification Code (CIC) - A unique three (3) or four (4) digit code assigned to a carrier and used to identify that carrier to the Local Exchange Carrier and for placing calls on a non-presubscribed basis.

Collect Call - A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

Commission - The Federal Communications Commission.

Company - Frontier Communicatinos Online and Long Distance Inc., unless stated otherwise.

Consumer - A person who is not a Customer initiating any interstate telephone calls using operator services.

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SECTION 1 – DEFINITIONS, (Cont'd.)

Customer - Any person, firm, partnership, corporation or other entity which subscribes to or uses service under the terms and conditions of this tariff. The Customer is responsible for the payment of charges for service offered by the Company which are subscribed to or used by the Customer. The Customer is also responsible for payment of charges for a third person's use of service to which the Customer subscribes.

Equal Access - The ability of the Company to serve Customers on a presubscribed basis rather than through the use of dial access codes such as 101XXXX.

Long Distance Message Telecommunications Service (LDMTS) - Long distance telecommunications service offered pursuant to this tariff.

LEC - Local Exchange Company

MRC - Monthly recurring charge.

MTS - Message Telecommunications Service

Operator Station Call - A service whereby the Customer places a non-Person to Person call with the assistance of an operator (live or automated.)

PBX - Private Branch Exchange

Person-to-Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached.

Premises - The physical space designated by the Customer for the termination of the Company's service.

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SECTION 1 - DEFINITIONS, (Cont'd.)

Residential Customer - For the purpose of this tariff, a Residential Customer is a Customer of the Company whose primary use of the Company's service is for personal use in a house, apartment or other residential dwelling. A Residential Customer is also a Customer who accesses the Company's service using an access line that has not been assigned a business class of service by the local service provider.

Service - Any or all interstate service(s) provided by Company pursuant to this tariff.

Switched Access - A method for reaching the Company through the local service provider's switched network whereby the Customer uses local exchange lines.

Terminal Equipment - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

United States - The forty-eight contiguous states, the District of Columbia, Alaska, Hawaii, American Samoa, Guam, Puerto Rico, the Northern Mariana Islands and the US Virgin Islands.

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SECTION 2 - TERMS AND CONDITIONS

2.1 Undertaking of the Company and Locations of Service

The Company's service is furnished to Customers for domestic interstate interexchange communications originating and terminating within certain areas of the United States under the terms of this tariff. The Company's service is available twenty-four hours per day, seven days per week, except as otherwise provided in the Company's tariffs.

The Company arranges for installation, operation, and maintenance of the service provided in this tariff for the Customer in accordance with the terms and conditions set forth in this tariff. The Company may, when authorized by the Customer, act as the Customer's agent for ordering access connection facilities provided by other carriers or entities (such as the local exchange company), to allow connection of a Customer's location to the Company's service. The Customer shall be responsible for all charges due for such service arrangement.

Where network facilities and billing systems permit, the Company will block casual dialing.

2.2 Use of Service

2.2.1 Service may be used for any lawful purpose for which it is technically suited. Service may not be used for unlawful purposes.

2.2.2 The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items remain, at all times, solely with the Company or its underlying carrier or service provider, as appropriate.

2.2.3 Recording of telephone conversations transmitted over service provided by the Company under this tariff is prohibited except as authorized by applicable federal, state and local laws.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.3 Limitations of Service

- 2.3.1 Service is offered subject to the availability of the necessary facilities, equipment and/or Customer information, including, but not limited to, billing systems and information required for billing, and subject to the provisions of this tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.
- 2.3.2 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control (examples of these conditions are more fully set forth elsewhere in this tariff), or when service is used in violation of provisions of this tariff or the law.
- 2.3.3 The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this tariff, shall not be liable for errors in transmission or for failure to establish connections.
- 2.3.4 The Company reserves the right to refuse to process Third Party Billed calls when the billed party and/or standard validation techniques do not confirm acceptance, or based on characteristics of the originating or terminating location.
- 2.3.5 The Company reserves the right to refuse to process calling card billed calls when authorization for use of the card cannot be validated or to prevent the unlawful use of service. The Customer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.
- 2.3.6 The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment. In such circumstances, the Company's tariff will be revised accordingly.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.3 Limitations of Service, (Cont'd.)

2.3.7 Service is offered subject to restrictions imposed upon the Company by any authority having jurisdiction over the Company's provision of service.

2.3.8 The Company may require the Customer to sign an application for service form furnished by the Company and to establish credit as provided in this tariff, as a condition precedent to the initial establishment of service. The Company's acceptance of an application or order for service by an applicant whose credit has not been duly established may be subject to the deposit, advance payment and/or refusal of service provisions described in this tariff. The Company may also require a signed authorization from the Customer for additions to or changes in existing service for such Customer. An application for service canceled by the applicant or by the Company prior to the establishment of service is subject to the provisions of this tariff concerning cancellation charges.

2.4 Assignment or Transfer

The Customer may not transfer or assign the use of service offered by the Company without the express prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or in the location of service. All terms and conditions contained in this tariff shall apply to all such permitted transferees or assignees, as well as all conditions of service.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.5 Liabilities of Company

- 2.5.1 Except in cases of gross negligence or willful misconduct by the Company, the liability of the Company for damages of any nature arising from errors, mistakes, omissions, interruptions, or delays of the Company, its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing the service or facilities or equipment shall not exceed an amount equal to the charges applicable under this tariff (calculated on a proportionate basis where appropriate) for the period during which such error, mistake, omission, interruption or delay occurs.
- 2.5.2 In no event shall the Company be liable for any incidental, indirect, special, or consequential damages (including, but not limited to, lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.
- 2.5.3 When the services or facilities of other common carriers or other service providers are used separately or in conjunction with the Company's services, facilities or equipment in establishing connection to points not reached by the Company's services, facilities or equipment, the Company shall not be liable for any act or omission of such other common carriers or other service providers, or their respective agents, servants or employees.
- 2.5.4 The Company shall not be liable for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, meteorological phenomena, floods, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with state and federal laws.

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Effective Date: July 1, 2010

SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.5 Liabilities of Company, (Cont'd.)

2.5.5 The Company shall not be liable for interruptions, delays, errors, or defects in transmission, or for any injury whatsoever, caused by the Customer, or the Customer's agents, servants, employees, or customers, or by services, facilities or equipment provided by the Customer or such agents, servants, employees or customers.

2.5.6 The Company shall not be liable for unlawful use, or use by any unauthorized person, of its service, or for any claim arising out of a breach in the privacy or security of communications transmitted by the Company. The Company is not liable for any damages, including toll usage charges, the Customer may incur as a result of the unauthorized use of its telecommunications facilities. Such unauthorized use of its telecommunications facilities includes, but is not limited to, the placement of calls through Customer-provided equipment which are transmitted or carried on the Company's network. The Customer is responsible for controlling access to, and the use of, its own telecommunications facilities.

2.5.7 WITH RESPECT TO SERVICE PROVIDED BY THE COMPANY, THE COMPANY HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESSED OR IMPLIED, NOT STATED IN THIS TARIFF, AND IN PARTICULAR DISCLAIMS ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

2.6 Liabilities of the Customer

The Customer shall indemnify, defend and hold harmless the Company (including the costs of litigation and reasonable attorney's fees) against:

2.6.1 Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's services, facilities or equipment; and

2.6.2 Claims for patent infringement arising from combining or connecting the Company's services, facilities or equipment with services, facilities, equipment, apparatus or systems of the Customer or the Customer's agents, servants, employees, or customers; and

2.6.3 All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer, or the Customer's agents, servants, employees, or customers, in connection with any service or facilities or equipment provided by the Company.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.7 Taxes and Fees

- 2.7.1 All applicable taxes (e.g., excise taxes, sales taxes, municipal utilities taxes) are listed as a separate line item on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff.
- 2.7.2 To the extent that a municipality, other political subdivision or agency of government, or the Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or agency of government.
- 2.7.3 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund (USF). Imposition, billing and collection of such rates and charges are subject to billing and other system changes by the Company.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.7 Taxes and Fees, (Cont'd.)

2.8

2.7.3 (Cont'd.)

- A. For recovery of contributions paid by the Company to recover Federal Access Charges

Telecommunications services provided by the Company are also subject to an undiscountable monthly charge imposed by the Company and payable by the Customer. The charge, noted on the Customer's bill as a Federal Access Charge, shall be added to each long distance line and is calculated as follows:

Single Line Business Customers	\$9.99 per line per month	(I)
Multi-line Business Customers	\$14.99 per line per month	(I)
Centrex	\$17.99 per line per month	(I)
ISDN PRI	\$49.99 per interface* per month	(I)

The line determination is based on available Company and/or LEC-provided information. Where line charges cannot be determined by the underlying carrier, all line charges are \$3.85. Frontier Company Official Lines will not be assessed the surcharge.

* The ISDN PRI charge is per pipe, not per channel.

Issue Date: September 24, 2012

Effective Date: October 1, 2012

SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.7 Taxes and Fees, (Cont'd.)

2.7.3 (Cont'd.)

- B. For recovery of contributions paid by the Company to support Universal Service Fund Fee (USF)

Federal USF Recovery Charge Pursuant to the Telecommunications Act of 1996, as implemented by the Federal Communications Commission (FCC), FRONTIER is required to pay into a federally-mandated "Universal Service Fund" by means of "contribution factors" assessed on all or part of FRONTIER's interstate and international revenues. The "Universal Service Fund" provides federally-subsidized affordable access to modern telecommunications and information services for schools, libraries, and rural health care facilities who meet specific eligibility standards, as well as provides support to specified federal "Lifeline", Link-up" and "High Cost Fund" programs used to subsidize local telephone service. (T)

In accordance with FCC guidelines set forth in Order No. 97-157, FRONTIER has elected to passthrough these Universal Service Fund Costs to all retail customers. Accordingly FRONTIER assesses a "Universal Service Fund (USF) Recovery Charge" on all charges for interstate and international services, including those charges billed on FRONTIER's behalf by a third party agent with the capability to assess such a surcharge. The USF Recovery Charge is computed as a percentage of the charges on which it is assessed. The percentage is equal to the USF Contribution Factor as determined from time to time by the Federal Communications Commission.

The USF Recovery Charge will be assessed beginning April 1, 2003 in those geographic areas where billing and collection services are provided by a Local Exchange or a Competitive Local Exchange Carrier affiliated with FRONTIER COMMUNICATIONS ONLINE AND LONG DISTANCE. (T)

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Effective Date: December 1, 2022

SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.7 Taxes and Fees, (Cont'd.)

2.7.3 (Cont'd.)

- C. For recovery of contributions paid by the Company to recover Pay Phone Per Call Compensation Surcharge

In order to recover the Company's expenses to comply with the Commission's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), unless otherwise stated in this tariff, an undiscountable per call charge is applicable to all interstate calls that originate from any domestic pay telephone not served by a line presubscribed to the Company used to access the Company's services on a dial-around basis. The Pay Telephone Surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information that the originating station is an eligible pay telephone.

Rate, per call	\$0.50
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2.7.4 Carrier Cost Recovery Surcharge

Carrier Cost Recovery Surcharge (CCSR) is a surcharge that will be assessed on a monthly basis. It recovers various costs, including costs Frontier Online and Long Distance incurs in the administration of the Universal Service Fund, the national fund for the Telecommunications Relay Service, regulatory expenses and compliance items.

The CCRS will be billed on a monthly basis in arrears, will not be pro-rated, and applies at the account level when customers pre-subscribed to Frontier Online and Long Distance. This surcharge is not based upon 1+ or toll free levels of usage. The CCRS will be waived to the subscriber if the subscriber has a toll restriction or is a lifeline subscriber. Frontier Company Official Lines will not be assessed the surcharge.

Residential Monthly Charge	-	Carrier Cost Recovery Surcharge	\$5.99	(I)
Business Monthly Charge	-	Carrier Cost Recovery Surcharge	\$13.99	

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.8 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided in this tariff or separately agreed upon by the Customer and the Company. The Customer is responsible for all costs at his or her premises, including, but not limited to, personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with applicable rules and regulations of the Federal Communications Commission, including, but not limited to, Part 68. In addition, equipment must comply with generally accepted minimum protective criteria standards and engineering requirements of the telecommunications industry which are not barred by the Federal Communications Commission.

2.9 Installation

No installation of the Company's services at the Customer's premises is required to use the Company's service. Service is initiated by request of the Customer. The Company may refuse to provision service when the Company cannot verify that the party requesting the Company's service is authorized to request or to change service.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.10 Payment for Service

2.10.1 Service is provided and billed on a monthly basis unless otherwise stated in the service description in this tariff. Bills are due and payable upon receipt. A late fee equal to that charged by the local exchange carrier serving the Customer, 1.5% or \$7.50 charge per month, or the maximum amount allowed by law, whichever is lower, may apply to any unpaid and past due balance. The late fee may be charged by the Company directly or by the Company's billing services provider. The late fee begins to accrue no sooner than the 25th day after the billing date. In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owed to the Company, the Company, or its billing services provider, may charge the Customer, and the Customer will pay, all such fees and expenses reasonably incurred. Collection fees on overdue charges apply in addition to all applicable late payment charges and shall begin to accrue when the account is assigned to an outside collection agency. (N)

2.10.2 The Customer is responsible for payment of all charges for service furnished to or used by the Customer, or the Customer's agents, servants, employees or Customers. The Customer is also responsible for payment of charges for all other third person use of service to which the Customer subscribes. All charges due from the Customer are payable to the Company or to the Company's authorized billing agent in immediately available U.S. dollars. Any objections to billed charges must be reported to the Company or its billing agent within six months after receipt of bill. Adjustments to the Customer's bill shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.10.3 The security of the Customer's Authorization Codes is the responsibility of the Customer. All calls placed using such Authorization Codes shall be billed to and shall be the obligation of the Customer. The Customer is responsible for all calls placed via the Customer's Authorization Code, whether such use is as a result of the Customer's intentional or negligent disclosure of the Authorization Code or otherwise. However, the Customer shall not be responsible for charges in connection with the unauthorized use of Authorization Codes arising after the Customer notifies the Company of the loss, theft, or other breach of security of such Authorization Codes.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.10 Payment for Service, (Cont'd.)

- 2.10.4 The Company reserves the right to assess a charge of \$20.00, or the maximum amount allowed by law, whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written.
- 2.10.5 The Customer shall be responsible for payment of rates and charges for all calls placed by or through Customer's equipment by any person. In particular and without limitation of the foregoing, the Customer is responsible for payment of rates and charges for any calls placed by or through the Customer's equipment via any remote access features.
- 2.10.6 The Company reserves the right to examine the credit record or other available external sources of credit of an applicant or Customer. The Customer whose service has been disconnected for nonpayment of bills shall be required to pay any unpaid balance due to the Company before service is restored, and a deposit may be required.
- 2.10.7 The Company shall make no refund of overpayment by the Customer unless the claim for such overpayment, together with proper evidence, is submitted within two years of the date of alleged overpayment. In calculating refunds, any applicable discounts shall be adjusted based upon the actual monthly usage after all credits and adjustments have been applied.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.11 Deposits

2.11.1 Each applicant for service may be required to establish credit. Any applicant whose credit has not been duly established may be required to make a deposit at the time of application to be held as a guarantee of payment of charges. In addition, an existing Customer may be required to make a deposit or increase a deposit currently held. The Company shall pay interest on deposits pursuant to applicable rules and regulations. The Company may set toll usage limitations on applicants for service and existing Customers whose financial condition cannot be verified or is otherwise unacceptable to Company. Any toll usage limits may be increased or decreased by Company as it deems appropriate in light of changing conditions.

2.11.2 A deposit shall not exceed the estimated charges for two months service, plus installation, and shall be returned: 1) when an application for service has been canceled prior to the establishment of service; or 2) at the end of twelve (12) consecutive months of a satisfactory credit history; or 3) upon discontinuation of service. The Company shall apply the deposit against any outstanding balances due. If a credit balance exists after such application, the Company shall refund the balance to the Customer.

2.11.3 The fact that a security deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation.

2.12 Advance Payments

The Company reserves the right to require an advance payment from the Customer instead of or in addition to a security deposit. The advance payment shall be in an amount equal to or less than estimated installation charges plus two months' estimated billing.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.13 Interruption of Service

2.13.1 Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence or other wrongful act or omission of the Customer, or to the failure of services, channels, equipment and/or communications systems provided by the Customer or the Customer's agents, servants, employees, or Customers, are subject to the general liability provisions set forth in this tariff. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by the Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by the Customer. Interruptions caused by Customer-provided, or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via dial access code.

For purposes of credit computation, every month shall be considered to have 30 days and every day 24 hours. For all Company services no credit shall be allowed for an interruption of continuous duration of less than twenty-four hours. For services billed on a usage basis, credits will be limited to, at maximum, the price of the call that was in progress at the time of the service interruption.

For services with monthly recurring charges, credit is computed by multiplying the monthly recurring rate by the ratio that the number of hours in the period of interruption bears to 720 hours (30 days times 24 hours). The credit shall be based upon the non-usage charges for the month during which the interruption occurred, excluding equipment and access line charges. Credits for services billed on a usage basis will be determined as set forth above.

2.13.2 An interruption is measured from the time the Customer notifies the Company of the interruption until the trouble is cleared. Each interruption is considered separately for the purposes of establishing credit allowance. Unless otherwise specified in this tariff, the credit for a billing period shall not exceed the monthly rate.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.14 Cancellation, Suspension and Restoration of Service

Service continues to be provided until canceled by the Customer or until canceled by the Company as set forth below. The Company may render bills subsequent to the cancellation of service for charges incurred before cancellation. The Customer shall pay such bills in full in accordance with the payment terms of this tariff.

2.14.1 Cancellation by the Customer

The Customer may have service canceled upon written or verbal notice to the Company. The Customer shall pay the Company for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later. Cancellation of service is subject to early termination liability obligations set forth in this tariff.

2.14.2 Refusal, Suspension or Cancellation of Service without Prior Notice

- A. Service may be suspended by the Company, without prior notice to the Customer, by blocking traffic and all services to certain cities, countries, NPA-NXX exchanges, or individual telephone numbers, when the Company deems it necessary to take such action to prevent unlawful or fraudulent use of its service. The Company will restore services as soon as it can be provided without undue risk.
- B. For violation of law or this tariff: Except as provided elsewhere in this tariff, the Customer shall be subject to refusal, suspension or cancellation of service, without prior notice, for any violation of terms of this tariff, for any actual or apparent violation of any law, rule, regulation, order, decree or policy of any government authority of competent jurisdiction, or by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such service or prohibits Customer from subscribing to, using, or paying for such service.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.14 Cancellation, Suspension and Restoration of Service, (Cont'd.)

2.14.2 Refusal, Suspension or Cancellation without Prior Notice, (Cont'd.)

- C. For the Company to comply with any order or request of any governmental authority having jurisdiction: The Customer shall be subject to refusal, suspension or cancellation of service, without prior notice, in order to permit the Company to comply with any order or request of any governmental authority having jurisdiction.
- D. For unauthorized or unlawful use of Authorization Codes: Authorization Codes are issued by the Company only to the Customer and may not be sold or otherwise distributed without the written consent of the Company. Any unauthorized or unlawful use of such numbers or Authorization Codes shall result in the immediate refusal, suspension or cancellation of service without prior notice.
- E. The Company may refuse, suspend or cancel service immediately and without prior notice in the event of excessive network usage which is determined to be fraudulent or beyond the Customer's demonstrated ability to pay.
- F. Without prior notice in the event of Customer or Customer's authorized user use of equipment in such a manner as to adversely affect the Company's facilities and/or equipment or service to others.
- G. Without prior notice in the event of tampering with the facilities and/or equipment or services owned by the Company or its suppliers and used to provide service under this tariff.
- H. Without prior notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

Issue Date: June 30, 2010

Effective Date: July 1, 2010

SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.14 Cancellation, Suspension and Restoration of Service, (Cont'd.)

2.14.3 Refusal, Suspension or Cancellation of Service with Notice

The Company may refuse, suspend, or cancel service under the following conditions provided that, unless otherwise stated in this tariff, existing Customers shall be given 15 days written notice to comply with any rule or remedy any deficiency.

- A. The Company reserves the right to refuse, suspend, or cancel service for applicants or Customers who cannot show reasonable credit-worthiness or cannot satisfy deposit requirements set forth in this tariff.
- B. For nonpayment: The Company, by written notice to the Customer and in accordance with applicable law, may refuse, suspend or cancel service without incurring any liability when there is an unpaid balance for service that is more than 30 days overdue.
- C. For returned checks: The Customer whose check or draft is returned unpaid for any reason, after two attempts at collection, shall be subject to refusal, suspension or cancellation of service in the same manner as provided for nonpayment of overdue charges.
- D. For lack of use: The Company, by written notice to the Customer, may refuse, suspend or cancel service in the same manner as provided for nonpayment of overdue charges if after three full billing cycles the service has not been used.
- E. For use of service for any purpose other than that described in this tariff for the application for service.
- F. For neglect or refusal to provide reasonable access to the Company or its agents, employees, or contractors for the purpose of inspection and maintenance of facilities and/or equipment owned by the Company or its suppliers and used to provide service under this tariff.

Issue Date: June 30, 2010

Effective Date: July 1, 2010

SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.14 Cancellation, Suspension and Restoration of Service, (Cont'd.)

2.14.4 Restoration of Service

If service has been refused, suspended or canceled for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored when all past due amounts are paid or the event giving rise to the refusal, suspension, or cancellation (if other than nonpayment) is corrected.

2.14.5 Use and Restoration in Emergencies

The use and restoration of service in emergencies shall in all cases be subject to the priority system specified in Part 64, Subpart D, of Chapter 47 of the Code of Federal Regulations.

2.15 Application for Service

The Company reserves the right to require Customers to make application(s) for service in writing using forms provided by the Company. Upon acceptance of an application for service by the Company, all applicable provisions in the Company's tariffs, as amended from time-to-time which are lawfully on file, become the agreement for service between the Company and the Customer. Requests for additional service and changes to service, upon acceptance by the Company, become a part of the agreement for service, provided that each item of additional service shall be subject to the applicable minimum term of service. Acceptance or use of service offered by the Company shall be deemed an application for such service and an agreement by the Customer to subscribe to, use, and pay for such service in accordance with the applicable tariffs of the Company, as amended from time to time, which are lawfully on file. Any change in rates or other tariff provisions which are lawfully made and for which required notice has been given shall be deemed to modify all agreements for service affected by such changes without further notice by Company to the Customer. Customer provision of false information, or a failure by the Customer to provide material information, in an application for service (either written or verbal) shall be deemed an attempt to avoid payment or to otherwise defraud the Company. In such circumstances, the Company may, at its option and with proper notice, revoke the application and refuse, cancel or suspend any service provided to the Customer without further liability or obligation to the Customer.

Issue Date: June 30, 2010

Effective Date: July 1, 2010

SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.16 Interconnection

- 2.16.1 Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other common carriers or systems. The Company does not undertake to provide any special facilities, equipment, or services to enable the Customer to interconnect the facilities or the equipment of the Company with services or facilities of other common carriers or with private systems. The Customer is responsible for all charges billed by other carriers in connection with the use of service. Any special equipment or facilities necessary to achieve compatibility between carriers are the sole responsibility of the Customer.
- 2.16.2 Interconnection with the services or facilities of other common carriers shall be under the applicable terms and conditions of this tariff and the other common carrier's tariffs.
- 2.16.3 The Customer shall ensure that the facilities or equipment provided by the Customer are properly interconnected with the services, facilities and equipment of the Company and its suppliers. If the Customer maintains or operates the interconnected services, facilities or equipment in a manner which results or may result in harm to the Company's facilities, equipment, personnel, or the quality of service, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this written notice fails to eliminate the actual or potential harm, the Company may, upon written notice, terminate the existing service of the Customer.

Issue Date: June 30, 2010

Effective Date: July 1, 2010

SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.17 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company and its suppliers shall be made available to the Company for such inspection, tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.18 Local Charges and Wireless Air Time Charges

In certain instances, the Customer may be subject to local exchange company charges including, but not limited to, message unit charges or to wireless company air time charges to access the Company's network or to terminate interstate calls. The Company shall not be responsible for any such charges incurred by the Customer in gaining access to the Company's network.

2.19 Other Rules

2.19.1 The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulations, rules or standards of the Commission.

2.19.2 Due to billing system limitations, where noted in this tariff, certain billing differences may exist based on the specific system utilized for developing and rendering the Customer's bill.

2.19.3 For demonstration or promotional purposes, services offered to Residential Customers may be provided on a temporary basis over telephone lines designated with a Business class of service or installed in business locations.

2.19.4 Demonstration or promotional calls of up to 10 minutes may be offered to existing or prospective Customers to demonstrate new services at no charge to the Customer. Such offerings will be limited to specific locations and dates and may include originating and/or terminating restrictions.

2.19.5 From time to time, the Company may offer complimentary limited use phone cards (total value not to exceed \$100) to potential business or residential Customers who respond to, or are targeted by advertising or marketing campaigns. The Company may also offer complimentary limited use phone cards to existing or returning Customers as an incentive to retain such Customers. The limited use phone card allows users to originate outbound, direct dialed domestic long distance calls via a toll free access number. All calls are rounded to the next higher full minute or unit. The limited use phone card shall expire on the date specified on the card, or in the absence of a physical card, on the date specified on the marketing material accompanying the complimentary calling service offer.

Issue Date: June 30, 2010

Effective Date: July 1, 2010

SECTION 3 - DESCRIPTION OF SERVICE AND RATES

3.1 General

Subject to Section 2.1 of this tariff, the Company provides telecommunications services between locations within the United States. The Company's service charges are based upon call duration, time of day rate period, mileage, and/or call type.

Subject to Section 2.1 of this tariff, presubscribed service is offered from locations served with equal access end offices.

The Company's service is available twenty-four hours per day, seven days a week, except as otherwise provided in the Company's tariffs.

Issue Date: June 30, 2010

Effective Date: July 1, 2010

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.2 Calculation of Distance

Usage charges for all mileage sensitive services are based on the airline distance between the rate center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the applicable rate centers as defined by Telcordia Technologies (formerly Bellcore) and on file with the FCC in AT&T Price List No. 10, in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the rate center of the originating and the destination points.

Step 2 - Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the call.

Formula:
$$\sqrt{\frac{|V_1 - V_2|^2 + |H_1 - H_2|^2}{10}}$$

Issue Date: June 30, 2010

Effective Date: July 1, 2010

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.3 Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call as follows unless otherwise specified in this tariff:

- 3.3.1 Call timing for all calls begins when the called party answers the call (i.e. when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.3.2 Chargeable time for all station-to-station calls begins when connection is established between the calling party and the called party and ends when the calling party hangs up thereby releasing the network connection. If the called party hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the network or by an operator.
- 3.3.3 Minimum call duration for billing purposes is one minute unless otherwise specified in the individual rate schedules of this tariff.
- 3.3.4 Calls are measured and billed in one minute increments on a per call basis, unless otherwise indicated in this tariff. Fractional billing increments are rounded to the full billing increment as stated in the product description.
- 3.3.5 No charges apply to incomplete calls. An incomplete call is a station call in which the called station does not answer, or a person-to-person call in which the station does not answer or the requested person is unavailable, or a collect call for which the called party refuses to accept the charges.
- 3.3.6 Usage charges are computed on a per call basis. When computation of call charges result in fractional cents, the resulting charge is rounded to the nearest penny unless otherwise specified in this tariff.

Issue Date: June 30, 2010

Effective Date: July 1, 2010

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.4 Time Of Day Rate Periods

3.4.1 Long Distance Message Telecommunications Service and Operator Services

The following time of day periods apply to LDMTS and Operator Services Calls.

A. Rate Application Periods

Peak Rate Period 7:00 AM to 7:00* PM Weekdays

Off-Peak Rate Period 7:00 PM to 7:00* AM Weekdays and
all day on Weekends

* to, but not including

Issue Date: July 1, 2014

Effective Date: July 20, 2014

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 Long Distance Message Telecommunications Service

3.5.1 General Description

Long Distance Message Telecommunications (LDMTS) Service* is the basic long distance service offered to business Customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. LDMTS service may also be offered for casual (i.e. access code) calling where such service is provided. (T)

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute. (T)

3.5.2 Rates and Charges

A. Customer Dialed Direct Station-to-Station

The Customer Dialed Direct Station-to-Station Class of Service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones.

Mileage	Peak		Off-Peak		
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute	
0 - 3500	\$0.40	\$0.40	\$0.40	\$0.40	
3501 - 5500	\$0.40	\$0.40	\$0.40	\$0.40	
5501 - 8500	\$0.40	\$0.40	\$0.40	\$0.40	
8500+	\$0.40	\$0.40	\$0.40	\$0.40	(T)

* This plan has been grandfathered for residential customers. (N)

Issue Date: July 1, 2014

Effective Date: July 20, 2014

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 Long Distance Message Telecommunications Service, (Cont'd.)

3.5.2 Rates and Charges, (Cont'd.)

B. Business Minimum Spend Level

When the Business Customer's billing falls below a \$30.00 minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the \$30.00 minimum level and the actual contributory billing for that billing period.

Direct dialed calls, operator assisted calls, directory assistance calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

C. Residential Monthly Recurring Charge

A monthly recurring charge (MRC) is billed each month in advance and applies to each line presubscribed to the company's service. The MRC applies in full each month for each line, except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the customer had the service during the billing cycle. When service is used for both Interstate and Intrastate calling the MRC applies only once.

Monthly recurring Charge \$2.99

(T)

(T)

Issue Date: June 30, 2010

Effective Date: July 1, 2010

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 In State Out of State Calling Plan

3.6.1 General Description

The In State Out of State Calling Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched access lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines.

3.6.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 Seconds	6 seconds
Operator Assisted	1 minute	1 minute

Issue Date: June 30, 2010

Effective Date: July 1, 2010

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 In State Out of State Calling Plan, (Cont'd.)

3.6.3 Rates and Charges

A. Usage Rates

1. Switched Access Outbound Rates

	Month to Month
Rate Per Minute:	\$0.120

2. Switched Access Inbound (Toll Free) Rates

	Month to Month
Rate Per Minute:	\$0.120

B. Minimum Spend Level

When the Business Customer's billing falls below a \$30.00 minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the \$30.00 minimum level and the actual contributory billing for that billing period.

Direct dialed calls, operator assisted calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL) unless otherwise excluded in the service description in the applicable Product Guide. Only charges of the Company's Business Plans will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

Issue Date: June 16, 2019

Effective Date: June 16, 2019

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 * Plan C (Timeless Bundle)

3.7.1 General Discription

Plan C service is an optional calling plan offered to residential customers in conjunction with local services provided by affiliates of the company, as described below.

This flat rate plan is available 24 hours a day, seven days a week for all interstate interexchange direct dialed outbound calling. Plan C service utilizes customer provided switched access lines that are presubscribed to the company.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

This calling plan is only offered where billing and system capability exist. To be eligible for this plan, the customer must demonstrate to the satisfaction of the company at the time of subscription that he or she also subscribes to one of the local service packages described below in accordance with the descriptions and regulations of the affiliate companies. Customers who subscribe to this plan are not eligible to participate in other promotions.

3.7.2 Qualifying Local Services

Qualifying local services are optional residential service packages or billing arrangements that provide the customer with a combination of basic local services and optional feature packages for one monthly charge. Feature selection is subject to availability.

The following optional residential service packages that qualify for Plan C service are listed below and are subject to availability:

Frontier Local Calling Plan Plus
Frontier Local Calling Plan
Regional Calling Extra
Regional Essentials
Regional Calling Value

*Service is grandfathered 6/16/2019

Issue Date: June 16, 2019

Effective Date: June 16, 2019

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 *Plan C (Timeless Bundle) (Cont'd)

3.7.3 Limitations of Service

The customer who discontinues or cancels the company's services or the affiliated local exchange carrier's qualifying service package or whose service is refused, canceled or discontinued by the company under this tariff or by the local exchange carrier shall forfeit eligibility of rates under this plan. The customer who forfeits eligibility for this Plan C service and remains presubscribed to the company's service will default to Plan F Service (30 Minute allotment) rates described in the rate section unless another optional residential service is selected by the customer.

3.7.4 Rates and Charges

Plan C service offers discounted rates as set forth in this tariff, beginning immediately after subscription. Customers who discontinue or cancel the company's service or any qualifying affiliated local exchange carrier's service or whose service is refused, canceled, or discontinued by the company under this tariff or by the local exchange carrier shall forfeit eligibility for discounted rates under this plan.

	<u>Per Minute</u>
Interstate Outbound Calling	
Interlata	\$0.10
Intralata	\$0.10

Monthly Recurring Charge

A monthly recurring charge (MRC) is billed each month in advance and applies to each line presubscribed to the company's Plan C service. The MRC applies in full each month for each line, except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge	\$4.00
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*Service is grandfathered 6/16/2019

Issue Date: April 14, 2019

Effective Date: March 1, 2023

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 Plan F Service (Talktime 30, 60, 300, 500, 1,000)

3.8.1 General Description

Plan F service is an optional calling plan offered to residential customers for outbound direct dialed calling. Plan F service utilizes customer provided switched access lines that are presubscribed to the company.

A single minimum spend level charge applies to the 30 minute allotment and the 60 minute allotment for Plan F service.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. A monthly recurring charge (MRC) applies, as described below.

Any promotions that discount usage or apply free minutes are not allowed with this plan.

3.8.2 Rates and Charges

Monthly Recurring Charge	Minutes allocated in Monthly Recurring Charge	Additional Per Minute Charge over Allotment
\$ 9.00* (I)	30	\$0.10 per minute
\$ 11.50* (I)	60	\$0.10 per minute
\$22.00	300	\$0.08 per minute
\$31.00	500	\$0.06 per minute
\$40.95	1,000	\$0.05 per minute

* Minimum spend level is \$9.99 per month.

Monthly Recurring Charge

A monthly recurring charge (MRC) is billed each month in advance and applies to each line presubscribed to the company's Plan F service. The MRC applies in full each month for each line, except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once. Additional minutes are available and billed on a per minute basis as described above. Unused minutes will not carry over to the next month.

Issue Date: January 10, 2012

Effective Date: January 10, 2012

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 Plan M (Five Cents Plan - Bundle)

3.9.1 General Discription

Plan M service is an optional calling plan offered to residential customers in conjunction with local services provided by affiliates of the company, as described below.

This flat rate plan is available 24 hours a day, seven days a week for all interstate interexchange direct dialed outbound calling. Plan M service utilizes customer provided switched access lines that are presubscribed to the company.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

This calling plan is only offered where billing and system capability exist. To be eligible for this plan, the customer must demonstrate to the satisfaction of the company at the time of subscription that he or she also subscribes to one of the local service packages described below in accordance with the descriptions and regulations of the affiliate companies. Customers who subscribe to this plan are not eligible to participate in other promotions.

3.9.2 Qualifying Local Services

Qualifying local services are optional residential service packages or billing arrangements that provide the customer with a combination of basic local services and optional feature packages for one monthly charge. Feature selection is subject to availability.

The following optional residential service packages that qualify for Plan M service are listed below and are subject to availability:

Frontier Local Calling Plan Plus
Frontier Local Calling Plan
Regional Calling Extra
Regional Essentials
Regional Calling Value

Issue Date: June 16, 2019

Effective Date: March 1, 2023

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 Plan M (Five Cents Plan - Bundle) (Cont'd)

3.9.3 Limitations of Service

The customer who discontinues or cancels the company's services or the affiliated local exchange carrier's qualifying service package or whose service is refused, canceled or discontinued by the company under this tariff or by the local exchange carrier shall forfeit eligibility of rates under this plan. The customer who forfeits eligibility for this Plan M service and remains presubscribed to the company's service will default to Plan F Service (30 Minute allotment) rates described in the rate section unless another optional residential service is selected by the customer.

3.9.4 Rates and Charges

Plan M service offers discounted rates as set forth in this tariff, beginning immediately after subscription. Customers who discontinue or cancel the company's service or any qualifying affiliated local exchange carrier's service or whose service is refused, canceled, or discontinued by the company under this tariff or by the local exchange carrier shall forfeit eligibility for discounted rates under this plan.

	<u>Per Minute</u>
Interstate Outbound Calling	
Interlata	\$0.05
Intralata	\$0.05

Monthly Recurring Charge

A monthly recurring charge (MRC) is billed each month in advance and applies to each line presubscribed to the company's Plan M service. The MRC applies in full each month for each line, except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge	\$8.50 (I)
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Issue Date: April 14, 2019

Effective Date: April 14, 2019

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.10 Five Cents Plan - Standalone

3.10.1 General Description

Five Cents Standalone service is an optional calling plan offered to residential customers for outbound direct dialed calling. Five Cents Standalone service utilizes customer provided switched access lines that are presubscribed to the company.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. A monthly recurring charge (MRC) applies, as described below.

A single minimum spend level charge applies to the Five Cents Standalone service, as described below.

Any promotions that discount usage or apply free minutes are not allowed with this plan.

3.10.2 Rates and Charges

Five Cents Standalone service offers discounted rates as set forth in this tariff, beginning immediately after subscription. Customers who discontinue or cancel the company's service or any qualifying affiliated local exchange carrier's service or whose service is refused, canceled, or discontinued by the company under this tariff or by the local exchange carrier shall forfeit eligibility for discounted rates under this plan.

Per Minute

Interstate Outbound Calling

Interlata	\$0.05
Intralata	\$0.05

Monthly Recurring Charge

A monthly recurring charge (MRC) is billed each month in advance and applies to each line presubscribed to the company's Five Cents Standalone service. The MRC applies in full each month for each line, except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge \$8.00 (1)

Minimum spend level for the Five Cents standalone plan is \$9.99 per month.

Issue Date: January 19, 2012

Effective Date: March 1, 2012

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.11 Frontier Destinations

3.11.1 General Discription

Frontier Destinations State to State and Frontier Destinations Instate are long distance services that provide Customers with single per minute rates for both their inbound (8XX) and outbound (1+) switched usage. Destinations State to State and Destinations Instate are offered dependant upon the availability of Carrier capability. This service is available to customers of local exchange companies (LECs) with whom the carrier has a billing and collections contract. This service is only available in conjunction with the respective Frontier Destinations plan from Frontier Communications Online and Long Distance Inc.'s intrastate tariff or price list. If a customer selects this service, all lines pre-subscribed to Frontier Communications Online and Long Distance Inc.'s are to be on this account level plan.

3.11.2 Rates Structure

The Monthly Recurring Charge (MRC) for Frontier Destinations State to State and Frontier Destinations Instate is billed in advance and can be found following. If a customer's direct dial outbound domestic and international 1+ usage, toll free usage, and FCA direct dial directory assistance charges, excluding taxes and surcharges, total greater than \$50.00 in any given month, the MRC will be waived for the following month. Usage above and beyond the \$50.00 threshold cannot be carried over to another month to meet another month's threshold. An additional MRC will be assessed per toll-free number that is requested by the customer, and the rates can be found following. Destinations State to State and Destinations Interstate switched calls are non-distance sensitive, flat-rated, twenty-four (24) hours a day, seven days a week..

3.11.3 Usage Charges

Customers may subscribe to Destinations State to State or Destinations Instate switched service on either a Month-to-Month, one or two year Term Plan. The Customer's total monthly usage is charged at the applicable intrastate per minute rates set forth following. Frontier Destinations State to State and Frontier Destinations Instate switched inbound (8XX) and outbound service is billed in six-second increments, with a thirty-second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. To calculate rounding, the raw usage charge for the call is calculated as the call duration (minimum plus fractional duration) multiplied by the 4-digit (\$0.XXXX) rate value. That amount is then rounded up to the nearest whole cent.

Issue Date: January 19, 2012

Effective Date: March 1, 2012

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.11 Frontier Destinations (Cont'd)

3.11.3 Usage Charges (Cont'd)

Frontier Destinations State to State and Destinations Instate Term Plans will automatically renew for successive twelve (12) month periods, and will continue to renew for additional one year periods at the then current tariffed rates in effect for a one or two year term unless the Customer notifies the Carrier in writing 60 days before the end of their current term of their intention to terminate the agreement at the completion of the term. During the term, rates may be changed for the plan with 30 days notice. If the rate is an increase, customers will have 30 days from the date notified to make a change or cancel their long distance contract without penalty.

A customer may change between any currently available Frontier term plan without penalty if the term commitment for the new plan is equal or longer than the remaining term commitment of the old plan

A termination fee, equal to the Number of accounts cancelled multiplied by the number of months remaining on the contract multiplied by \$50.00, will be assessed when a Destinations State to State and Destinations Instate Customer terminates service prior to the completion of the then current term.

Frontier Destinations Instate Interstate Rates per minute of use				
Monthly Recurring Charge (MRC)	Term Plan Commitment	Month to Month	1 Year	2 Year
\$ 14.95		\$0.0790	\$0.0775	\$0.0750

Frontier Destinations State-to-State Interstate Rates per minute of use				
Monthly Recurring Charge (MRC)	Term Plan Commitment	Month to Month	1 Year	2 Year
\$ 14.95		\$0.0375	\$0.0350	\$0.0325

Frontier Destinations Toll-Free Number	
Monthly Recurring Charge (MRC), per number	\$ 5.00

FRONTIER COMMUNICATIONS ONLINE AND LONG DISTANCE INC.
Kenneth Mason, Vice President
180 S. Clinton Ave.
Rochester, NY 14646

Price List No. 1
Original Page 41.3

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.11 Frontier Destinations (Cont'd)

3.11.4 Ancillary Services

An additional per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

Issue Date: July 5, 2012

Effective Date: July 14, 2012

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.12 Frontier Unlimited State*

3.12.1 General

Frontier Unlimited State is a non-distance sensitive product that includes direct dial 1+ outbound Intrastate service. Pre-subscription of the primary line to Frontier Communications Online and Long Distance Inc. is required to subscribe to Frontier. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Unlimited State local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Unlimited State option.

Rates and Charges

Frontier Digital Phone Unlimited State calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
E= Evening	12:00 AM - 7:59AM	N = Night
D= Day	8:00 AM - 4:59PM	12:00AM Saturday through
E= Evening	5:00 PM - 11:59PM	11:59 PM on Sunday.

3.12.2 Usage Charges

With the Frontier Digital Phone Unlimited State option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Interstate 1+ calls will be rated on a per call basis, and are not part of the unlimited calling option. Only one Frontier plan is to be on the account for all lines. This product is available for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

The Frontier Digital Phone Unlimited State service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Frontier Unlimited State service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Unlimited State service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls.

*This service is limited to existing customers at their existing locations.

Issue Date: July 5, 2012

Effective Date: July 14, 2012

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.12 Frontier Unlimited State* (Cont'd)

(T)

3.12.2 Usage Charges (Cont'd)

Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Unlimited State is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an Frontier Communications Online and Long Distance Inc. plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Unlimited State plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to Frontier Communications Online and Long Distance Inc. but continues to have service on the main billing number on the account provided by Frontier Communications Online and Long Distance Inc., casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Unlimited State, where available.

*This service is limited to existing customers at their existing locations.

(N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.12 Frontier Unlimited State* (Cont'd)

3.13.3 Monthly Recurring Charges

The Monthly Recurring Charge (MRC) for Frontier Unlimited State is billed in advance. If a new customer to Frontier Unlimited State enrolls mid-billing cycle, the MRC will be prorated.

Interstate rate per minute: \$.10

Additional Phone Lines

	Rate Per Minute
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

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*This service is limited to existing customers at their existing locations.

Issue Date: July 5, 2012

Effective Date: July 15, 2012

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.13 Digital Phone Nationwide Unlimited Service – 2010*

(T)

3.13.1 General

Digital Phone Nationwide Unlimited Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications Online and Long Distance Inc. is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Digital Phone Nationwide Unlimited Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service option.

Rates and Charges

Digital Phone Nationwide Unlimited Service calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00 AM Saturday through 11:59 PM on Sunday.
N= Night	12:00 AM - 7:59AM	

3.13.2 Usage Charges

With the Digital Phone Nationwide Unlimited Service option, unlimited interstate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Digital Phone Nationwide Unlimited Service long distance provides unlimited minutes of direct dialed 1+ interstate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Digital Phone Nationwide Unlimited Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Digital Phone Nationwide Unlimited Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Digital Phone Nationwide Unlimited Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls.

(N)

*This service is limited to existing customers at their existing locations.

Issue Date: July 5, 2012

Effective Date: July 14, 2012

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.13 Digital Phone Nationwide Unlimited Service – 2010* (Cont'd)

(T)

3.13.2 Usage Charges (Cont'd)

Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Digital Phone Nationwide Unlimited Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an Frontier Communications Online and Long Distance Inc plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Digital Phone Nationwide Unlimited Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to Frontier Communications Online and Long Distance Inc. but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Digital Phone Nationwide Unlimited Service, where available.

*This service is limited to existing customers at their existing locations.

(N)

Issue Date: June 16, 2019

Effective Date: June 16, 2019

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.13 Digital Phone Nationwide Unlimited Service – 2010* (Cont'd)

3.13.3 Monthly Charges

The Monthly Recurring Charge (MRC) for Digital Phone Nationwide Unlimited Service is billed in advance. If a new customer to Digital Phone Nationwide Unlimited Service enrolls mid-billing cycle, the MRC will be prorated.

Customers who subscribe to this plan and commit to a one-, two or three-year term commitment, will be given a 5% credit per month for the length of the contract. If the customer terminates the service before the end of the term, a termination fee of up to \$200.00 applies.

Monthly Recurring Charge	\$15.00	(I)
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Rates for Additional Phone Lines

	Rate Per Minute
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

*This service is limited to existing customers at their existing locations.

Issue Date: February 23, 2012

Effective Date: March 1, 2012

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.14 Frontier Business Nationwide Unlimited

3.14.1 General

Frontier Business Nationwide Unlimited is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications Online and Long Distance Inc is required to subscribe to the Frontier Business Nationwide Unlimited. This product is only available in conjunction with the Frontier Business Nationwide Unlimited plan from the following ILEC Companies Tariff.

Rate and Changes

Frontier Business Nationwide Unlimited calls are non-distance sensitive, flat-rated with the following rating periods.

Monday-Friday		Saturday & Sunday
E=Evening	12:00AM-7:59AM	N=Night 12:00AM Sat-11:59 on Sunday
D=Day	8:00AM-4:59PM	
Evening	5:00PM-11:59PM	

3.14.2 Usage Charges

Frontier Business Nationwide Unlimited long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and dial-up internet calls. Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non-Frontier Business Nationwide Unlimited Service with charges for local and long distance calling.

Frontier Business Nationwide Unlimited is not available with PBX trunks, ground start lines or trunks, key system lines or trunks, foreign central office services, public telephone services, and analog to digital conversion digital PBX services or the equivalents of any such services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, the Frontier Business Nationwide Unlimited Plan will automatically be removed from the line and thus the customer's account.

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Price List No. 1
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.14 Frontier Business Nationwide Unlimited (Cont'd)

3.14.3 Monthly Charges

The Monthly Recurring Charge (MRC) for the Frontier Business Nationwide Unlimited can be found below.

Customers who subscribe to this plan and commit to a one-, two or three-year term commitment will be given a credit of 5%, 10%, or 15% respectively per month for the length of the contract. There will be up to a \$150.00 termination fee if the customer cancels before the term commitment is up.

If a new customer to Frontier Business Nationwide Unlimited signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Unlimited Long Distance plan will be billed in arrears.

Monthly Rate	\$15.00	(I)
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Issue Date: February 23, 2012

Effective Date: March 1, 2012

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.15 Frontier Business Local Unlimited

3.15.1 General

Frontier Business Local Unlimited a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications Online and Long Distance Inc. is required to subscribe to Frontier Business Local Unlimited. This plan is available in conjunction with the Frontier Business Local Unlimited plan offered by the associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Business Local Unlimited options.

Frontier Business Local Unlimited calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

3.15.2 Usage Charges

With the Frontier Business Local Unlimited, usage is available in a 100-minute block of time. THE BOT is applied at the line level. Any interstate usage above the allotted 100 minutes block of time will be subject to an overage rate that can be found in the rate section of this tariff. Unused minutes can be accumulated up to a maximum of 500 minutes that will expire after 12 months. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. The 100 minutes BOT includes all domestic calling with the exception of toll free, long distance directory assistance, or international termination of 1+ dialed calls. Canadian calls will not be part of the 100 minutes and will be rated separately. The monthly recurring charge is billed in advance.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.15 Frontier Business Local Unlimited (Cont'd)

3.15.3 Monthly Charges

The Monthly Recurring Charge (MRC) for the 100 minute BOT for the Frontier Business Local Unlimited can be found below.

Customers who subscribe to this plan and commit to a one-, two or three-year term commitment will be given a credit of 5%, 10%, or 15% respectively per month for the length of the contract. There will be up to a \$150.00 termination fee if the customer cancels before the term commitment is up.

Monthly Rate	\$11.00	(I)
Overage Minutes	\$.05	
Canadian Calls	\$.05	

Issue Date: July 5, 2012

Effective Date: July 14, 2012

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.16 Frontier Digital Phone Essentials – 2010*

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3.16.1 General

Frontier Digital Phone Essentials, a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications Online and Long Distance Inc is required to subscribe to Frontier Digital Essentials. This plan is available in conjunction with the Frontier Digital Phone Essentials plan offered by the associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Essentials options.

Frontier Digital Essentials calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

3.16.2 Usage Charges

With the Frontier Digital Essentials, usage is available in a 30-minute block of time. THE BOT is applied at the line level. The Monthly Recurring Charge (MRC) for the 30 minute BOT for the Frontier Digital Phone Essentials can be found in this tariff. Any interstate usage above the allotted 30 minutes block of time will be subject to an overage rate that can be found in the rate section of this tariff. Unused minutes can be accumulated up to a maximum of 300 minutes that will expire after 12 months. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. The 30 minutes BOT includes all domestic calling with the exception of toll free, long distance directory assistance, or international termination of 1+ dialed calls. Canadian calls will not be part of the 30 minutes and will be rated separately. The monthly recurring charge is billed in advance.

*This service is limited to existing customers at their existing locations.

(N)

Issue Date: June 16, 2019

Effective Date: June 16, 2019

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.16 Frontier Digital Phone Essentials – 2010* (Cont'd)

3.16.3 Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Essentials is billed in advance. If a new customer to Frontier Digital Phone Essentials enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one year term commitment will be given a 5% credit per month on the bundle for the length of the contract. If the customer terminates the service before the end of the one year period, a termination fee of \$50 applies.

Overage Rate Per Minute	\$0.10	
Canadian Rate Per Minute	\$.05	
Monthly MRC	\$9.00	(I)

Issue Date: July 5, 2012

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.17 Frontier Digital Phone Service (Cont'd)

3.17.1 General

Frontier Digital Phone Unlimited Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier On-Line and Long Distance is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Unlimited Service or the Digital Phone Unlimited Plus Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service option.

Rates and Charges

Frontier Digital Phone Service calls are non-distance sensitive, flat-rated with the following rating periods:

Monday-Friday		Saturday & Sunday
E=Evening	12:00AM-7:59AM	N=Night 12:00AM Sat-11:59 on Sunday
D=Day	8:00AM-4:59PM	
Evening	5:00PM-11:59PM	

3.17.2 Usage Charges

With the Frontier Digital Phone Unlimited Service option, unlimited interstate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Unlimited Service long distance provides unlimited minutes of direct dialed 1+ interstate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Unlimited Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.17 Frontier Digital Phone Service (Cont'd)

3.17.2 Usage Charges

Using Frontier Digital Phone Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Unlimited Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an Frontier On-line and Long Distance plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Unlimited Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Unlimited Service, where available

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3rd Revised Page 41.18
Cancels 2nd Revised Page 41.18

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.17 Frontier Digital Phone Service (Cont'd)

3.17.3 Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Unlimited Service is billed in advance. If a new customer to Frontier Digital Phone Unlimited Service enrolls mid-billing cycle, the MRC will be prorated.

Customers who subscribe to this plan and commit to a one or two year term commitment, will be given a price guarantee for length of the contract. If the customer terminates the service before the end of the term, a termination fee of up to \$100.00 applies.

	Rate:	
Monthly MRC	\$15.00 per month	(I)
Canadian Rate	\$.05 per minute	

Issue Date: June 1, 2023

Effective Date: June 1, 2023

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.18 Frontier Digital Phone Essentials

3.18.1 General

Frontier Digital Phone Essentials a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier On-Line and Long Distance is required to subscribe to Frontier Digital Essentials. This plan is available in conjunction with the Frontier Digital Phone Essentials plan offered by the associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Essentials options.

Frontier Digital Essentials calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week

3.18.2 Usage Charges

With the Frontier Digital Essentials, usage is available in a 30-minute block of time. THE BOT is applied at the line level. The Monthly Recurring Charge (MRC) for the 30 minute BOT for the Frontier Digital Phone Essentials can be found in Section 4 of this tariff. Any interstate usage above the allotted 30 minutes block of time will be subject to an overage rate that can be found in the rate section of this tariff. Unused minutes can be accumulated up to a maximum of 360 minutes that will expire after 12 months. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. The 30 minutes BOT includes all domestic calling with the exception of toll free, long distance directory assistance, calling cards or international termination of 1+ dialed calls. Canadian calls will not be part of the 30 minutes and will be rated separately. The monthly recurring charge is billed in advance.

International rates for this product are found in the International Product Guide of Frontier On-Line and Long Distance, Inc.

3.18.3 Monthly Charges

Frontier Digital Phone Essentials	
Overage Rate	\$.10 per minute
Canadian Rate Per Minute	\$.05 per minute
Monthly MRC	\$13.00 per month (I)

Issue Date: February 29, 2016

Effective Date: March 1, 2016

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.19 FRONTIER BLOCK OF TIME

3.19.1 General

Frontier Block Of Time is a non-distance sensitive product that includes direct dial 1+ intrastate and interstate outbound service and optional (8XX) toll free inbound service. This product is available to customers of local exchange companies (LECs) with whom the carrier has billing and collections contract and is enrolled in one of the local access products offered by the associated LEC. The blocks of time are offered in 500, 1,000, 2,500, 5,000, 10,000 and 20,000.

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3.19.2 Usage Charges

The MRCs for the BOT can be found in Section 4 of this price list. If a customer has multiple lines on the account, minutes of use will be allocated to the block of time allotments in sequential order from lowest to highest of the ten digit line numbers on the customer's account that are subscribed to this plan. Any excess BOT minutes not used for any given billing month will expire and can not be used against any other monthly usage. Any usage above the BOT minutes will be rated at an overage rate per minute and these rates can be found in Section 4.

All calls are subject to a minimum of eighteen seconds with an additional billing increment of six seconds. Charges will be rounded to the next cent on a per call basis.

3.19.3 Monthly Charges

The BOT charge for the service is billed in advance. If a new customer to the plan signs up mid-billing cycle, the BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are Directory Assistance, Payphone, and 900 calls.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.19 FRONTIER BLOCK OF TIME (Cont'd)

3.19.3 Monthly Charges (cont'd)

The service can be purchased on a month to month basis.

Switched One Plus BOT Minutes	Total Price	Overage Rate
500	\$15.00	\$.05
1,000	\$30.00	\$.04
2,500	\$80.00	\$0.0400
5,000	\$135.00	\$0.037
10,000	\$250.00	\$0.035
20,000	\$500.00	\$0.025

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.19 FRONTIER PRI AND T1 BLOCK OF TIME (Cont'd)

3.19.3 Monthly Charges (cont'd)

Toll Free: BOT Minutes	Total Price	Overage Rate	(T)
500	\$20.00	\$.06	
1,000	\$45.00	\$.55	
2,500	\$100.00	\$.0500	
5,000	\$200.00	\$.05	
10,000	\$400.00	\$.045	
20,000	\$750.00	\$0.0375	

Issue Date: October 1, 2012

Effective Date: December 20, 2017

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.20 FRONTIER SIMPLY UNLIMITED

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3.20.1 General

Frontier Simply Unlimited is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to the Frontier Simply Unlimited. This product is only available in conjunction with the Frontier Simply Unlimited plan from the following ILEC Companies Tariff.

3.20.2 Rate and Charges

Frontier Simply Unlimited calls are non-distance sensitive, flat-rated with the following rating periods.

Monday-Friday		Saturday & Sunday
E=Evening	12:00AM-7:59AM	N=Night
D=Day	8:00AM-4:59PM	12:00AM Sat-11:59 on Sunday
Evening	5:00PM-11:59PM	

30.20.3 Usage Charges

Frontier Simply Unlimited long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and dial-up internet calls. Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- **Frontier Simply Unlimited** service with charges for local and long distance calling.

Frontier Simply Unlimited is not available with PBX trunks, ground start lines or trunks, key system lines or trunks, foreign central office services, public telephone services, and analog to digital conversion digital PBX services or the equivalents of any such services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, the Frontier Simply Unlimited Plan will automatically be removed from the line and thus the customer's account.

* Frontier Simply Unlimited is grandfathered and limited to all existing subscribers at their existing locations as of December 20, 2017.

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(N)

Issue Date: October 20, 2023

Effective Date: October 20, 2023

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.20 FRONTIER SIMPLY UNLIMITED (Cont'd)*

3.20.4 Monthly Charges

The Monthly Recurring Charge (MRC) for the Frontier Simply Unlimited can be found below.

Customers can subscribe to this plan and commit to a one-, two or three-year term commitment. There will be termination fee if the customer cancels before the term commitment is up. The fee is the number of months remaining times the full bundle rate. The termination fee is on a per line basis. If a new customer to Frontier Simply Unlimited signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Unlimited Long Distance plan will be billed in arrears.

	<u>Monthly Rate</u>
Lines 1-3	\$36.00 (I)
Lines 4-10	\$51.00 (I)

	<u>Per Minute Rate</u>
Canadian Calls	\$.05

3.21 BUSINESS CENTS

3.21.1 General

Business Cents is a long distance service which provides business customers with per minute rates for both their inbound (800) and outbound (1+) usage. Business Cents customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Business Cents customer's designated location by users dialing 1 plus the Business Cents customer's 800 telephone number. Business Cents calls are based on the length of the call. The customer's Business Cents service is charged at the applicable rates per minute set forth in Section 4 based on the Business Cents product option selected. Business Cents switched 1+, and 800 calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

* Frontier Simply Unlimited is grandfathered and limited to all existing subscribers at their existing locations as of December 20, 2017.

(N)
(N)

Issue Date: July 26, 2013

Effective Date: August 20, 2013

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.21 BUSINESS CENTS (Cont'd)

3.21.1 General (Cont'd)

There is a monthly minimum usage level (MMUL) to the plan, as set forth in the rate section. The MMUL is at the account level. Beginning with the customer's second invoice, the customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. There is a monthly recurring charge for Business Cents service. The monthly recurring charge is not calculated as part of the monthly minimum usage level.

3.21.2 Rates and Charges

	Monthly Charge
1+	\$4.99
Toll Free	\$2.99

	Rates per Minute
1+	\$.040
Toll Free	\$.045

A minimum usage level of \$25.00 per month is required.

Issue Date: November 23, 2013

Effective Date: November 23, 2013

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.22 TOLL FREE (8XX) SERVICES

3.22.1 General

When a customer selects toll free service from Frontier Communications online and Long Distance Inc. that is used in conjunction with a 1+ product offering, a monthly recurring charge will be assessed on a per telephone number basis. The monthly recurring charge is \$4.99, is billed in advance, and will be prorated for customers who sign up mid billing cycle. Additional charges per call will be assessed on a minute of use basis, and will be subject to the rates, terms and conditions of the respective plans. If a customer has five or more toll free numbers on a single account, the monthly recurring charges for the toll free numbers will be waived.

This applies to the following Frontier Communications of America plans:

- Frontier Advantage
- EZ Plan
- Simple 7
- Interstate 4.9
- Community Choice
- Link One
- Business Toll Free
- Residential Toll Free
- Business Rate Plus
- ICB Switched Toll Free
- Power Access
- Signature
- Signature II
- Signature Plus
- VIP
- XL
- National Product
- New Business Plan
- LEC Billed Domestic Business

Issue Date: April 14, 2019

Effective Date: March 1, 2023

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.23 RESIDENTIAL SIMPLE RATE PLAN

3.23.1 General

Residential Simple Rate Plan is available to residential customers who subscribe to this plan or who default to this plan. InterLATA and intraLATA toll telecommunications services are available for calls originating at any service location within the state and terminating at any point within the domestic USA.

A monthly recurring charge (MRC) is billed each month in advance and applies per line that is presubscribed to the company's Simple Rate Plan. The MRC applies in full each month, except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

3.23.2 Usage Charges

All calls are billed in one-minute increments. Fractional minutes are calculated to the next higher minute. If computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent.

All international calls are rated at the residential 1+ international service as provided in the Company's International Price List.

3.23.3 Rates and Charges

Monthly Recurring Charge (per line) \$5.49 (I)

	<u>Rate Per Minute</u>
Outbound (1+) Interstate	\$0.10

Issue Date: December 23 , 2015

Effective Date: January 24, 2016

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.24 FRONTIER BASIC LONG DISTANCE SERVICE

3.24.1 General

Frontier Basic Long Distance Service is the basic long distance service offered to residential and business Customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute. (T)

3.24.2 Rates and Charges	<u>Rate Per Minute</u>
Outbound (1+) Interstate	\$0.40

3.25 ONEVOICE NATIONWIDE

3.25.1 General

OneVoice Nationwide is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Communications Online and Long Distance Inc. is required to subscribe to the OneVoice Nationwide. This product is only available in conjunction with the OneVoice plan from the Frontier ILEC Companies Tariff.

3.25.2 Usage Charges

OneVoice Nationwide long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data called are billed in full minute increments, Canadian calls will be billed at a reduced rate shown in the rate schedule. These calls will be billed at 30 second initial and 6 second increments. Call segments will be rounded to the next full increment. Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- OneVoice Nationwide service with charges for local and long distance calling. OneVoice Nationwide is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage. On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

Issue Date: November 25, 2022

Effective Date: November 25, 2022

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.25 ONEVOICE NATIONWIDE (Cont'd)

3.25.3 Monthly Rate and Charges

The Monthly Recurring Charge (MRC) for OneVoice Nationwide can be found below.

Customers who subscribe to this plan and commit to a one-, two or three-year term commitment will be given a discount. An additional discount may apply if the customer purchases a qualifying broadband offer. If the term is removed before the end of the term period, a termination fee equal to the number of remaining months times the monthly recurring charge will be applied. If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

If a customer signs up for OneVoice Nationwide and subscribes to Frontier's BroadBand Service, a \$10.00 credit per month will be applied.

	<u>Monthly Rate</u>	
OneVoice Nationwide per month	\$30.00	(I)
Term Customers Discount	-\$10.00	
Canadian Calls per minute	\$.05	
Data Calls per minute	\$.10	

3.26 ONEVOICE 100*

3.26.1 General

OneVoice 100 a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. The plan is available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Pre-subscription of the primary line to Frontier Communications Online and Long Distance is required to subscribe to OneVoice. This plan is available in conjunction with the OneVoice plan offered by the associated LEC. OneVoice 100 calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

3.26.2 Usage Charges

With the One Voice 100, usage is available in a 100-minute block of time. The BOT is applied at the line level. Any domestic 1+ usage above the allotted 100 minutes block of time will be subject to an overage rate that can be found in the rate section of this price list. Overage minutes and Canadian calls will be billed with 30 second initial and 6 second increments. Call segments will be rounded to the next full increment. Unused minutes will not roll over to the next month

Data calls are not included in the OneVoice 100 plan. Data calls will be billed at a rate specified. These calls will be billed in full minute increments. Call segments will be rounded to the next full increment.

* This service is limited to existing customers at their existing locations

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.26 *ONEVOICE 100 (Cont'd)

3.26.2 Usage Charges (cont'd)

Customers who subscribe to this plan and commit to a one-, two or three-year term commitment will be given a discount. If the term is removed before the end of the term period, a termination fee equal to the number of remaining months times the monthly recurring charge will be applied.

3.26.3 Monthly Rate and Charges	<u>Monthly Rate</u>
One Voice 100 per month	\$10.00
Term Customer Discount	-\$5.00
Canadian Calls per minute	\$.05
Overage Charges per minute (over 100 min)	\$.05
Data Calls per minute	\$.10

3.27 FRONTIER LONG DISTANCE BUSINESS PLAN

3.27.1 General

Frontier Long Distance Business Plan is a non-distance sensitive, flat rated, outbound switched access service offered to 1 +business customers. Calls are rated at 6 second increments with an initial 18 second requirement. Any fraction of a minute will be rounded up to the next whole increment. There is a monthly recurring charge that is in the interstate domestic price list.

3.27.2 Rates and Charges	<u>Rate Per Minute</u>
Monthly MRC	\$4.99
Outbound (1+) Interstate	\$0.07
Canadian Calls	\$0.07

3.28 CITIZENS BUSINESS LONG DISTANCE

3.28.1 General

Citizens Business Long Distance is a long distance plan that offers the Business Customer a simplified rate structure with reduced rates for volume and/or term commitments. Citizens Business Long Distance is a jurisdictionally integrated rate plan and must be ordered in conjunction with the intrastate plan of the same name. The intrastate portion of Citizens Business Long Distance is subject to regulation by the appropriate state regulator.

- This service is limited to existing customers at their existing locations

(N)

Issue Date: December 23, 2015

Effective Date: March 1, 2023

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.28 CITIZENS BUSINESS LONG DISTANCE (Cont'd)

3.28.1 General (Cont'd)

A customer may commit to a 2-year term of service, a 1-year term of service, or make no term commitment. A customer may commit to minimum spending of \$1000 per month, \$500 per month, or make no minimum spending commitment. Both interstate and intrastate billing are counted toward meeting the minimum spending commitment.

3.28.2 Rates and Charges	<u>Rate Per Minute</u>
Monthly MRC	\$5.49 (1)
Outbound (1+) Interstate	\$0.07
Toll Free Interstate	\$0.07

Citizens Business Long Distance Term & Volume Discount Plan

PER MINUTE RATES			
Spending	No Term	1 Year	2 Years
\$0.00 +	\$0.0700	\$0.0675	\$0.0650
\$500.00 +	\$0.0675	\$0.0650	\$0.0625
\$1000.00 +	\$0.0650	\$0.0625	\$0.0600

Issue Date: July 22, 2018

Effective Date: July 22, 2018

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.29 ***Frontier Commercial Voice Unlimited**

Frontier Commercial Voice Unlimited is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA)(Frontier Online and LD) is required to subscribe to the Frontier Commercial Voice Unlimited. This product is only available in conjunction with the Frontier Commercial Voice Unlimited plan from the Frontier ILEC Companies Tariff.

Usage Charges

Frontier Commercial Voice Unlimited long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data called are not included in the plan and will be billed in full minute increments at a separate rate. Canadian calls will be billed at a reduced rate shown in the rate schedule. Call segments will be rounded to the next full increment. Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- Frontier Commercial **Voice Unlimited** service with charges for local and long distance calling. OneVoice Nationwide is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Commercial Voice Unlimited can be found in Section 4 of this tariff.

If a new customer to Frontier Commercial Voice Unlimited signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Unlimited Long Distance plan will be billed in arrears.

Rates

Frontier Commercial Voice Unlimited Voice per month	\$1.99
Canadian Calls per minute	\$.05
Data Calls per minute	\$.10

*This service is limited to existing customers at their existing locations

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.30 Plan O Service - Unlimited

General Description

Plan O Service - Unlimited is an optional calling plan offered for outbound direct-dialed InterLATA interexchange switched voice calling to Residential Customers who also subscribe to a qualifying local service package.

Plan O Service – Unlimited is available 24 hours a day, seven days a week for all interLATA interexchange direct-dialed outbound calling. This unlimited plan utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local service package.

This plan offers unlimited minutes of calling during all time of day rate periods for direct-dialed 1+ interLATA interexchange domestic voice calls. Minutes used for international, Operator Assisted Calling and Directory Assistance are excluded.

Qualifying Local Services

The qualifying local services are optional residential service packages offered by a Frontier local exchange company (in Frontier local exchange company serving areas) or a non-affiliated local exchange company (outside of Frontier local exchange company serving areas) that provide the Customer with a combination of basic local service and unlimited intraLATA toll service for one monthly charge. One of the two qualifying local packages also includes additional calling features (e.g., voicemail, call waiting, caller ID).

The following optional residential service packages that qualify for Plan O Service – Unlimited are listed below and are further described in the affiliated company's intrastate tariffs or price lists. The qualifying service packages are subject to availability and regulatory approval of the corresponding service offering of the affiliate. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the following service packages in accordance with the descriptions and regulations for the respective package.

Regional Essentials
Regional Value

Plan O Service – Unlimited is also offered to Customers outside of Frontier local exchange company serving areas who subscribe to a residential service package from a local exchange carrier with the same combination of services and features for one monthly charge. The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the qualifying local service package

Company's service will default to TalkTime 30 – Plan F rates unless the Customer selects another Optional Residential Service.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.30 Plan O Service – Unlimited (Cont)

Limitations of Service

The Customer who discontinues or cancels the Company's service or the local exchange carriers qualifying local service package or whose service is refused, canceled, or discontinued by the Company under this price list or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for Plan O Service - Unlimited and remains presubscribed to the

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to TalkTime 30 – Plan F rates as a result of non-residential use.

The Customer who subscribes to Plan O Service - Unlimited is not eligible to participate in any domestic free minutes promotions.

This calling plan is only offered where billing and system capability exists.
The Customer who subscribes to Plan O Service - Unlimited may select any International Option.

Rates and Charges

Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Plan O Service - Unlimited. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited InterLATA interexchange calling is included in the MRC (excluding minutes used for international, Operator Assisted calls and Directory Assistance calls). When Service is used for both interstate and intrastate calling, the MRC applies only once.

	<u>Monthly Charge</u>
Plan O Service Unlimited	\$22.95 (I)

Effective Date: May 23, 2021

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.31 Frontier Residential Unlimited Voice Service

Frontier Residential Unlimited Voice Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This product is only available in conjunction with the Frontier Residential Unlimited Voice Service or Frontier Unlimited Voice and Feature Bundle from Frontier's local exchange tariffs. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Residential Unlimited Voice Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Residential Unlimited Voice Service option. (C)

Usage Charges

With the Frontier Residential Unlimited Voice Service option, unlimited interstate usage is available only on the main billing number on the account. Frontier Residential Unlimited Voice Service long distance provides unlimited minutes of direct dialed 1+ interstate calling as well as Mexican and Canadian calls for residential voice service only. The unlimited minutes of long-distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Residential Unlimited Voice Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Residential Unlimited Voice Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Residential Unlimited Voice Service any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the Company remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Residential Unlimited Voice Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited as specified in this tariff (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply as provided elsewhere in this tariff.

FRONTIER COMMUNICATIONS ONLINE AND LONG DISTANCE INC.
Allison Ellis, Vice President
180 S. Clinton Ave.
Rochester, NY 14646
Issue Date: June 16, 2019

Price List No. 1
Original Page 41.36

Effective Date: October 13, 2020

3.31 Frontier Residential Unlimited Voice Service (Contd)

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Service is billed in advance. If a new customer to Frontier Residential Unlimited Voice Service enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan.

A credit of \$23.00 will be applied to each Residential Access Line with a qualifying Frontier Broadband product.

(C)
(C)

Rates Section

Monthly Recurring Charge: \$23.00

SECTION 4 - MISCELLANEOUS SERVICES

4.1 National Directory Assistance

4.1.1 Genral Description

National Directory Assistance (NDA) provides to the Customer available published telephone numbers of switched voice telephone service subscribers based on name or name and address information provided by the Customer to the Directory Assistance operator. The Directory Assistance charge applies to each call by the Customer requesting Directory Assistance regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. Directory Assistance will provide the Customer with up to two telephone numbers per call. If the Customer should disconnect the call prior to being provided the two telephone numbers, the Directory Assistance charge will still be assessed. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below. If the Customer receives an incorrect telephone number and notifies the Company, a billing credit for Directory Assistance charges shall be provided. Service can be originated only from the continental U.S., Alaska and Hawaii and may be terminated within the United States, subject to network availability. Directory Assistance will be provided for published telephone numbers only in the U.S. and its territories (American Samoa, Puerto Rico, Guam, Northern Mariana Islands and U.S. Virgin Islands).

Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service

Direct dialed Directory Assistance Service calls are dialed by the Customer and completed without the assistance of an operator, except where system capabilities allow billing of a surcharge for Operator Assisted surcharge for calls placed to Directory Assistance via an operator, instead of direct dialed by the Customer. This surcharge is billed at the Operator Assisted Service Charge rate as specified in Section 4.1.2. The services of an operator are not to be used in connection with the completing of direct dialed Directory Assistance Service calls except in the following cases:

- A. To reach the called Directory Assistance Service number where direct dialing facilities are not available.
- B. To reach the called Directory Assistance Service number when attempts by the Customer to direct dial such a call cannot be completed.
- C. To record the originating telephone number where no automatic recording equipment is available.

Issue Date: February 24, 2014

Effective Date: February 24, 2014

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.1 National Directory Assistance, (Cont'd.)

4.1.2 Rates and Charges

The Directory Assistance charge will be waived for calls to Directory Assistance (other than Directory Assistance Call Completion) by a properly certified hearing impaired Customer who utilizes a TDD to access the service.

Per Call: \$1.99

4.1.3 Directory Assistance Call Completion Rates

When the Customer elects to have the Company automatically place the domestic interstate interexchange call to the requested number, a Directory Assistance with Call Completion Charge applies in addition to the Directory Assistance Charge, and in addition to all other applicable charges. When multiple telephone numbers are requested, only the last call can be completed. The applicable usage charge is the rate shown below.

Per Completed Call \$1.00
Per Minute \$0.10 (R)

Issue Date: January 10, 2012

Effective Date: January 10, 2012

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.3 Operator Services

Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using Calling card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used to bill the Company's services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

- 4.3.1 Operator Services may be used by a Customer and by an Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Operator Station, Person-to-Person, Collect, Third-Party, and/or Calling Card calls.
- 4.3.2 Charges for Operator Assisted Calls include two components: a usage-sensitive component; and a fixed per-call service charge based upon the type of operator service provided.
- 4.3.3 The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 4.3.10 below.
- 4.3.4 The fixed per-call service charge portions of the charge for an Operator Assisted Call is set forth in Sections 4.3.9 below.
- 4.3.5 The Company shall not bill the Customer for any surcharges or fees imposed by the Aggregator. With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.
- 4.3.6 Collect Calls are permissible between all stations except that the Collect Call option is not available for calls to a public or semi-public coin station.

Issue Date: January 10, 2012

Effective Date: January 10, 2012

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.3 Operator Services, (Cont'd.)

- 4.3.7 Service may be suspended by the Company, without notice to the Customer or the Aggregator, by blocking traffic to certain countries, cities, or NPA-NXX exchanges, or individual telephone number, or by blocking calls using certain Customer Authorization Codes, or Calling Cards, when the Company deems it necessary to take such action to prevent unlawful or fraudulent use of service. The Company shall restore service as soon as it can be provided without undue risk, and shall, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated. The Company reserves the right to validate the credit worthiness of Customers through available Calling Card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer or Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.
- 4.3.8 The Calling Card holder or local exchange company service subscriber is responsible for payment of the Company's charges for all calls billed to a Calling Card or a telephone line number, respectively.

Issue Date: January 10, 2012

Effective Date: January 10, 2012

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.3 Operator Services, (Cont'd.)

4.3.9 Per Call Service Charges

The following Per-Call Service charges apply in addition to the charges specified in Section 4.3.10 and in addition to all other surcharges and fees, when applicable. When more than one Per-Call Service charge applies to the same call, only the higher of the two charges is applied. The following charges apply in all rate periods.

Customer Dialed Calling Card Station	\$0.00
Operator Assisted Calling Card Station	\$3.45
Operator Assisted Station to Station	\$5.99
Billed Collect:	\$5.99
Billed to Third Party	\$5.99
Operator Assisted Person to Person	\$9.99
Operator Dialed Surcharge	\$1.50

4.3.10 Per Minute Usage Charges

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Partial minutes are rounded up to the next minute.

A. Customer Dialed Calling Card Usage

See Section 3.5.2

B. All Other Operator Assisted Classes of Service

Rate Per Minute	\$0.99
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Issue Date: June 19, 2017

Effective Date: June 19, 2017

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.3 Operator Services, (Cont'd.)

4.3.11 Service from Aggregator Locations

A. Commissions

No commissions are collected by the Company from the Customer in addition to the charges specified in Section 4 of this tariff.

B. Aggregator Surcharges

No Aggregator surcharges are collected from the Customer in addition to the charges specified in Section 4 of this tariff.

C. Fees

No fees are collected from the Customer in addition to the charges specified in Section 4 of this tariff.

D. Annual Estimated Minutes

The following table shows the number of operator service minutes estimated on an annual basis.

Estimated Minutes:	2,500,000
--------------------	-----------

4.4 Account Codes

4.4.1 Account Code – A numerical code, assigned to the Customer, to enable the Company to identify use of a service offering by the Customer and to bill the use of that service offering by the Customer. Multiple Account Codes may be assigned to the Customer to identify individual users or groups of users. Nonspecific allows for any numbers to be used and specific requires only those codes designated by the customer.

4.4.2 Rates and Charges

Nonspecific	\$5.00/Month/Acct.
Specific	\$10.00/Month/Acct

(N)

(N)

SECTION 5 - PROMOTIONS

5.1 Promotions - General

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering promotions, including, but not limited to, promotional discounts or promotions that waive some or all of the nonrecurring, recurring or usage charges for the Customer (if eligible) of target services for a limited duration. Promotions may also be offered to attract or retain Customers who indicate that they would otherwise intend to accept a legitimate competitive offer made by a tariffed carrier. Such promotions shall be made available to all similarly situated Customers. For promotions which are applied to the Customer's long distance invoice, the term long distance invoice shall mean charges for domestic interstate and international services. Identical promotions are not cumulative.

5.2 Complementary Promotions

From time to time, the Company may offer promotions in its interstate and/or international tariffs which may also apply to intrastate services ("Complementary Promotions"). Such Complementary Promotions are subject to the terms and conditions set forth in the Company's federal rate schedules. Discounts, charge or other term waivers, certificates, credits or other value offered in identical Complementary Promotions are not cumulative.

5.3 Promotions

1. Firm Rate Advantage, Firm Rate Plus, or Flex Distance Promotion

The company offers the following incentive to customers who subscribe to Firm Rate Advantage, Firm Rate Plus, or Flex Distance from April 1st, 2011 to June 30th, 2011. The customer will receive a \$15.00 credit on their account for a twelve-month period.

2. Frontier Digital Phone Essentials

New and existing residential customer's who subscribe to this plan and commit to a one or two year term commitment, will be price guarantee for the length of the contract. If the customer terminates the plan before the end of the contract period, a termination fee of up to \$100 may be applied.

3. OneVoice Nationwide

If a customer signs up for OneVoice Nationwide between 9/20/2015 and 3/30/2016 and also subscribes to Frontier's BroadBand Service, a \$10.00 credit per month will be applied.

Issue Date: July 22, 2018

Effective Date: July 22, 2018

SECTION 5 - PROMOTIONS

4 OneVoice Nationwide

New business customers that sign up for OneVoice Nationwide between 2/19/17 and 8/19/17 with a term commitment of 1,2 or 3 years will be given a \$10.00 credit per month per line for the length of the contract. Only one promotional credit per line at one time will be issued.

5. Effective 11/21/17-3/31/2018, new customers who subscribe of Digital Phone Unlimited who purchase a qualified Frontier High Speed Internet service during the Promotional Offer period will qualify for a \$7.99 monthly credit for the initial two (2) year promotional term.

6. Effective 07/22/18-10/19/2018, new customers who subscribe of Digital Phone Unlimited who purchase a qualified Frontier High Speed Internet service during the Promotional Offer period will qualify for a \$10.99 monthly credit for the initial two (2) year promotional term. Canadian and Mexican calls will add to the unlimited plan